PATENT

Docket Number: DC-03234 (16356.659)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

j1017 U.S. PTO
09/977736
10/15/01

In re application of:
Cynthia M Merkin, et al.

Serial No. N/A

Examiner: N/A

Filed: Herewith

Group Art Unit: N/A

For: COMPUTER SYSTEM WARRANTY UPGRADE METHOD AND APPARATUS

Commissioner For Patents
BOX PATENT APPLICATION
Washington, DC 20231

INFORMATION DISCLOSURE STATEMENT

Pursuant to the provisions of 37 C.F.R. § 1.97, Applicant hereby makes of record the references set forth in the attached modified form PTO-1449. No inference should be made that the cited references are in fact material, are in fact prior art, or that no better art exists. The cited patents are listed in numerical order and not in any order based on their pertinence.

It is requested that the Examiner fully consider the cited references and that they be cited on the front of any patent issuing from this application.

Copies of the cited references are attached.

An early action on the merits is respectfully requested.

Respectfully submitted,

Mark P. Kahler
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Dated: 10/15/01

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This paper and fee are being deposited with the U.S. Postal Service Express Mail Post Office to Addressee service under 37 CFR § 1.10 on the date indicated above and is addressed to the Commissioner for Patents, Washington, D.C. 20231

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In Place of Form PTO-1449

U.S. DEPARTMENT OF COMMERCE
PATENT AND TRADEMARK OFFICE

INFORMATION DISCLOSURE STATEMENT
(Use several sheets if necessary)

ATTY. DOCKET NO.	SERIAL NO.
16356.659 (DC-03234)	Unknown
APPLICANT: Cynthia M Merkin, et al.	
FILING DATE: Herewith	GROUP: Unknown

J1017 U.S. PTO 09/977736 10/15/01

U.S. PATENT DOCUMENTS

EXAMINER 'S INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	Subclass	FILING DATE IF APPROPR-IATE
	AA	5 0 1 6 1 7 1	05/14/91	Connolly et al.			
	AB	5 2 7 4 8 3 0	12/28/93	Asano			
	AC	6 0 0 3 8 0 8	12/21/99	Nguyen et al.			
	AD	6 1 2 5 3 1 2	09/26/00	Nguyen et al.			
	AE	6 1 6 3 6 9 3	12/19/00	Rydbeck			
	AF	6 1 8 2 0 4 8	01/30/01	Osborn et al.			
	AG	6 2 0 8 8 5 3	03/27/01	Lo Vasco et al.			
	AH	6 2 4 0 2 8 6	05/29/01	Rydbeck			
	AI						
	AJ						
	AK						
	AL						
	AM						
	AN						

OTHER PRIOR ART (Including Author, Title, Date, Pertinent Pages, Etc.).

	AO	
	AP	
	AQ	
	AR	

EXAMINER DATE CONSIDERED

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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